March 18, 2011

BUREAU CIRCULAR NO. 1584

To All Members of the Bureau:

Re: PCRB FILINGS AND THE PENNSYLVANIA WORKERS COMPENSATION PRICING SYSTEM

Prior PCRB circulars, most recently Bureau Circular No. 1572, provided background discussion and explanation about loss cost revisions and the Pennsylvania workers compensation pricing system as a whole for the benefit of members and other potentially interested parties. Those circulars also presented historical parameters about the Pennsylvania workers compensation pricing system. This circular will update the information previously provided with the most current data presently available.

The average change in collectible loss costs approved by the Insurance Commissioner effective April 1, 2011 was an increase of 0.87 percent. The following table shows a history of loss cost changes in Pennsylvania since the inception of the present pricing system in 1993:

History of Approved Loss Cost Changes - 1993 - 2011

Effective Date	Average % Change in Loss Costs
December 1, 1993	-2.00
December 1, 1995	-9.43
February 1, 1997	-25.00
April 1, 1998	-6.94
April 1, 1999	-5.26
April 1, 2000	+4.50
April 1, 2001	-1.55
April 1, 2002	+2.12
April 1, 2003	-2.41
April 1, 2004	+3.32
April 1, 2005	-2.89
April 1, 2006	-8.58
April 1, 2007	+2.95
April 1, 2008	-10.22
April 1, 2009	-3.00
April 1, 2010	+0.68
April 1, 2011	+0.87

The PCRB's analysis continues to indicate that, in addition to the significant impacts of legislative enactments in 1993 and 1996, the primary favorable factor underlying loss costs under the competitive pricing system in Pennsylvania has been improvement in claim frequency. The PCRB believes that

claim frequency trends will continue to be an important factor in determining future loss cost indications in the Commonwealth. Approved April 1, 2011 loss costs contemplate that claim frequency will continue to show declines through the end of 2011.

Prior to the adoption of a competitive rating system, PCRB rate filings were a substantial determinant of carrier prices. Some carriers used uniform percentage deviations from PCRB rates, but once a deviation was in effect for a given company it was common for that deviation to remain in effect for years. As a result, carrier rates and prices changed in relatively close alignment with PCRB rates as approved by the Insurance Department.

With the enactment of Act 44 of 1993 and Act 57 of 1996, several important new dynamics were introduced into the Pennsylvania workers compensation pricing system. Carriers now file their own independent and competitive "loss cost multipliers" as a means of incorporating expense provisions in rates. Companies may modify PCRB loss costs, or they may file independent loss costs across all classifications or for selected classifications. Carriers may adopt their own variations on the uniform classification plan by using "subclassifications." Schedule rating (adjustment of premium based on evaluation of characteristics of individual risks in accordance with specified criteria and within specified limits) can substantially alter prices otherwise based on the "published" or approved rates of any carrier.

Collectively, these features of the pricing system produced very significant changes in the Pennsylvania workers compensation market. As a result, carrier rates and prices are now determined considering many diverse factors, of which PCRB filings are just one. Consider the following:

- PCRB loss costs decreased approximately 50 percent beginning with the December 1, 1993 loss cost revision through the April 1, 2009 loss cost revision.
- Workers compensation earned premiums decreased 20 percent from \$2.82 billion for Calendar Year 1993 to \$2.24 billion for Calendar Year 2009.
- Effective insured payrolls (as discussed below) are now estimated to have <u>increased</u> approximately 61 percent from 1993 to 2009.

With regard to insured payroll and premium trends noted above, some shift in exposures away from such activities as manufacturing and into services and technology has occurred and continues to occur in Pennsylvania, and such shifts would account for a part of the observed premium reductions over time. In prior years, the PCRB has also noted that the volume of business insured under large deductible plans has fluctuated over time in Pennsylvania and that these factors should be considered in reviewing exposure and premium data and the implications of such data for price levels.

Regarding large deductible business, actual payrolls for those policies is captured, but the premiums collected are significantly reduced relative to full first dollar coverage premiums, with the reductions from first dollar premiums averaging approximately 85 percent. For this year's analysis, the PCRB has adjusted the actual payrolls on large deductible policies to be more consistent with the premium contributions of those same policies. Thus, while actual payrolls grew 88 percent from 1993 to 2009, "effective" payrolls increased just 61 percent during that same period.

In order for premiums to decrease 20 percent while the effective insured exposure base increased 61 percent, carrier prices per unit of exposure had to <u>decrease by approximately 50.3 percent</u> over this same period of time, as illustrated below:

Price per Unit of Exposure x Exposure Base = Premium

Or

Price per Unit of Exposure = Premium / Exposure Base

So

Factor to New Price per Unit of Exposure = Factor to New Premium / Factor to New Exposure Base = (1.00 - 0.20) / (1.00 + 0.61)

Factor to New Price per Unit of Exposure = 0.497

And

Change in Price per Unit of Exposure = 0.497 - 1.000 = -0.503

Financial data collected by the PCRB provides another way of looking at market pricing activity. Much of the PCRB's record keeping and analysis is prepared and presented on a policy-year basis. This accounting construct matches premium earnings, loss and expense payments and/or reserves to the year in which the policies giving rise to those transactions were first effective. The PCRB's experience on this basis reveals some key relationships pertaining to the Pennsylvania workers compensation marketplace. The first of these relationships is a comparison of carrier prices to PCRB loss costs. The following table is based on Annual Calls for Financial Data collected by the PCRB:

Policy Year	Collectible Loss Costs at PCRB Level (\$M)	Net Earned Premium at Company Level (\$M)	Ratio
	*		· <u> </u>
1996	\$1,748	\$1,671	0.956
1997	\$1,474	\$1,280	0.868
1998	\$1,466	\$1,194	0.814
1999	\$1,496	\$1,197	0.800
2000	\$1,533	\$1,367	0.892
2001	\$1,613	\$1,602	0.993
2002	\$1,681	\$1,897	1.128
2003	\$1,727	\$2,106	1.219
2004	\$1,824	\$2,207	1.210
2005	\$1,981	\$2,313	1.168
2006	\$1,956	\$2,261	1.156
2007	\$2,133	\$2,313	1.084
2008	\$1,956	\$2,124	1.086
2009	\$1,033	\$1,123	1.087

²⁰⁰⁹ represents a partial policy year as of December 31, 2009. At this writing, data through December 31, 2010 is not yet available from our member companies.

The above table shows that prior to 2002 carriers had written business in Pennsylvania at levels significantly below PCRB loss costs. The ratio of carrier prices to PCRB loss costs reached a low point in 1999, peaked in 2003, dropped each year through 2007, and has leveled off since then.

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In light of the above noted changes in the Pennsylvania workers compensation market, PCRB loss cost filings, which address only the provision for claim payment, clearly do not and cannot provide indications of either past or prospective price trends. Participants in this market must, therefore, independently and carefully evaluate information and factors beyond those filings in order to make informed competitive decisions.

Available aggregate data of potential interest in this regard might include loss adjustment and other expense experience in Pennsylvania. Recently, loss adjustment expenses (LAE) have represented approximately 14 percent of losses, and other expenses have represented approximately 20 percent of premium. Using these relationships, if carriers wrote business at 108.7 percent of PCRB loss costs and, if PCRB loss costs equaled overall undiscounted loss experience on average, then the following results would be implied:

Indicated Pure Loss Ratio:	92	(100 / 1.087)
Indicated Loss and LAE Ratio:	105	(92 x 1.14)
Indicated Combined Ratio:	125	(105 + 20)

Considerations not reflected in the above data (for example, the effect of investment income on results) are necessary additional components needed to evaluate past results or to plan prospective strategies. In addition, departures from average results for individual carriers and/or for specific coverage terms (for example, deductible or other loss-sensitive pricing plans) can be substantial and would need to be assessed.

As previously noted in PCRB circulars and further reinforced by the above narrative and information, PCRB rating values can serve as meaningful benchmarks within an overall pricing approach. However, numerous other very important factors must also be carefully accounted for on an ongoing basis in each carrier's pricing analysis.

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